

Privacy Policy

1. We are committed to protecting your privacy. We will only use the information we collect about you lawfully in accordance with Data Protection Act 2018, the EU General Data Protection Regulation GDPR and the Data Protection (Amendment) Act 2003.
2. We will not share your personal information with unauthorised persons.
3. We will never sell your personal data.
4. We will not use your personal data for marketing or promotional purposes.
5. The data we collect will include your name, address and contact details.
6. We will keep details provided on the booking form for a period of 3 years after the booking, in the event that a repeat booking is required in the future, or for longer period of time if legitimate purposes apply. After this period we will securely delete and destroy your personal data
7. Information may be stored electronically or in hard form but in either case it will be secure.
8. Should your pet(s) require veterinary assistance during the time of their stay with us, we may obtain information about you and your pet(s) from your own regular vet. This information will only be used in line with this privacy policy.
9. Pictures of your pet(s) may be used for promotional purposes on the internet or social media, unless you specifically request us not to.
10. As a data subject you have the rights as an individual under the Data Protection Act 2018.

Fluff & Feathers is operated by Eve Denney at 148b Carnalbanagh Road, Ballymena BT42 4NT. You can contact us at fluffandfeathers74@gmail.com or telephone 07752323902.